How To Change your Reservation

Change in travel plans? It’s easy to modify your reservation to a new date or sailing time, at no additional charge. Reservations may be changed until 30-minutes prior to departure, based on availability of sailings:

Changing Reservations on IslandQueen.com

• Go to MANAGE MY BOOKING and enter the booking confirmation # and the corresponding email or mobile phone number to retrieve your booking.
• Then click MODIFY and click MODIFY ORDER
• Click the CHANGE button next to the date and time you wish to change
• Select the new DEPARTURE DATE and/or TIME
• To confirm changes, click MODIFY ORDER

Changing Reservations through the ISLAND QUEEN APP

• Go to MY TICKETS and locate the booking you wish to change and click MANAGE ORDER
• Then click MODIFY and click MODIFY ORDER
• Click the CHANGE button next to the date and time you wish to change
• Select the new DEPARTURE DATE and/or TIME
• To confirm changes, click MODIFY ORDER

If you need assistance, you may contact us at (508) 548-4800 during normal business hours.